CUSTOMER CHALLENGE

W. R. Grace & Co., Columbia MD

Training W. R. Grace & Co. personnel is easy with JHA



W. R. Grace is a global chemical manufacturing company specializing in catalyst and engineered material chemical production for over 60 years. W. R. Grace specifically focuses on process catalysts associated with chemical manufacturing, and specialty silica gel.

SITUATION

As global leader in catalyst production, W. R. Grace relies on research and trained operators to help manufacture materials used in the production of various grades of gasoline, coatings, consumer, industrial, packaging, and pharmaceutical applications.

I used to prepare a large presentation to train personnel.

Now I just walk through JHA because it is so intuitive. We can find a comparable analyses and quickly copy over relevant fields to create a new JHA. One, two, three and we are done.

CHALLENGE

Given W. R. Grace's diverse product portfolio, the skillset required of their operators is similarly diverse. In addition, W. R. Grace was looking for an intuitive tool that can be used across multiple project sites in a way that can scale its resources. "We need to train hundreds of personnel at speed and scale," said Robert Bergamaschi, Global Director of Safety & Health at W.R. Grace.

Solution...

After reviewing six job safety analysis products, W.R. Grace selected JHA to deploy for all operations, globally. "I used to prepare a large presentation to train personnel. Now I just walk through JHA because it is so intuitive," said Bergamaschi. W.R. Grace staff learn from each other's job hazard analyses, easily search for existing reports, and quickly create a new job hazard analyses based on a similar project. "We can find a comparable analyses and quickly copy over relevant fields to create a new JHA. One, two, three and we are done," said Bergamaschi.

VALUED FEATURES

- Multi-User Collaboration
- Customizable
- Dynamic Changes
- Customer Service
- Intuitive and User-Friendly
- Hazard-Control Matching

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CUSTOMER SOLUTION